



## Belfast City Council

Report to:	<b>Strategic Policy and Resources Committee</b>
Date:	<b>Friday, 7th August, 2009</b>
Subject:	<b>Patient and Client Council - Request to make a Presentation</b>
Reporting Officer:	<b>Mr. Liam Steele, Head of Committee and Members' Services (extension 6325)</b>
Contact Officer:	<b>Mrs. Julie Lilley, Members' Liaison Officer (extension 6321)</b>

### **Relevant Background Information**

Correspondence has been received from the Chief Executive of the Patient and Client Council requesting an opportunity to make a presentation to the Council.

The Patient and Client Council, which takes over from the former regional Health and Social Services Councils, was established on the 1st April, 2009 as the result of the reorganisation of the Health Service in Northern Ireland.

The main functions of the Patient and Client Council are to:

- engage with the public to obtain their views on any aspect of health and social care;
- promote the involvement of patients, clients, carers and the public in the design, planning, commissioning and delivery of health and social care;
- provide assistance to people wishing to make a complaint relating to health and social care; and
- provide advice and information to the public about health and social care services.

The Patient and Client Council will have a regional headquarters and five local area offices located across Northern Ireland.

**Key Issues**

The Chief Executive of the Patient and Client Council wishes to address the Council on the following matters:

- role of the Patient and Client Council;
- importance of local representation on the Local Advisory Committees of the Council; and
- priorities of the Patient and Client Council for 2010 and beyond.

**Resource Implications**

There are no Human Resources or financial implications associated with this report.

**Recommendations**

- The Committee is asked to note receipt of the correspondence and to take such action thereon as may be determined.

**Decision Tracking**

Mr. Liam Steele, Head of Committee and Members' Services, will write to the Chief Executive of the Patient and Client Council to advise her of the decision of the Committee.